

## ADNSA Meeting Minutes – June 19, 2017

**Chair:** Shehab El-Hashemy, *Associate Dean of Academic Delivery*

**Attended by:** Dave Hall, *Registrar*; Mitchell Zeifman, *Associate Dean of Clinical Education*; PJ Azad, *IMG class rep*; Maria Galantai, *IMG class rep*; Jamie van Erkelens, *Year4/IMG2 class rep*; Erika Eckstrand, *Year 2 class rep*; Greg Nasmith, *NSA VP Academics*; Cindy Beernink, *Year 1 & 2 Academic Coordinator*

Meeting called to order, and the following agenda items raised:

- NUT102i class
- GO Transit student rate
- Managing patient care in light of students being pulled out of clinic due to academic failures
- Managing student stress in light of new academic policies and anticipating new relief valves and unintended consequences
- CONO/NABNE updates
- Clinic update

### ***Managing patient care in light of students being pulled out of clinic due to academic failures***

A small number of students are being removed from clinic due to academic failures (as per policy). Concern raised re. management of patients previously assigned to these students, particularly in the community health clinics (CHCs) where there are limited numbers of interns and high patient demand. At one of the affected CHCs, the remaining interns have been doing phone consults with patients to address the appointments that had to be cancelled, and notifying them that they likely won't be able to get an appointment until September when the students are returned to their shift.

Proposed solution of rotating other interns through the affected CHCs discussed. Concerns re. patient care and therapeutic relationships mean that rotating other interns through is not a viable solution. Students who had been withdrawn from their shifts are expected to be returned in September.

**Action item:** MZ to contact affected shift supervisors to offer guidance/support.

### ***Clinic update***

Things are running fairly smoothly. Clinic reception is short-staffed and hiring new receptionists. Opening for Clinic Director still open, so MZ is fielding questions and issues. Students are encouraged to bring any issues to MZ/Rachel.

## ***NUT102i***

Students found it difficult to study for the midterm with the presentations posted by the instructor. This issue will be addressed directly by the class reps with the instructor. Also identified: class reps need more training to understand their roles and support in conflict resolution (for instance, class rep's role does not include being a buffer between the class and instructors, or to be intermediary between individual students and the instructor).

### **Action items:**

- class reps to discuss matter with instructor
- SEH to meet with instructor and class reps to offer support

## ***GO Transit student rate***

DH submitted an application (again) to GO Transit for a student discount, and at the time they didn't recognize CCNM as a valid post-secondary institution. DH has been working for years on this file, was involved in the successful application for the TTC student discount. CCNM is now more visible and DH believes it is worth resubmitting our application.

**Action item:** DH to resubmit application for GO Transit student discount.

## ***Accolades***

Students very pleased with their instructors, particularly Drs. Pickrell and Popov.

## ***Nutrition Curriculum***

IMG students relayed that much of the nutrition curriculum is material they have already learned in their previous training. They are particularly interested in learning how to prescribe diets, when to use/not use supplements, and the naturopathic perspective on use of nutrition in practice. General consensus that this could be improved across the program.

**Action item:** SEH to investigate gaps in nutrition curriculum/delivery.

## ***Managing student stress in light of new academic policies and anticipating new relief valves and unintended consequences***

Ran out of time to discuss this agenda item. All parties requested to consider this topic and to discuss in next meeting.